



Member of Everwise Wine Group

**Fax to: (852) 2751 8563 or  
Email: websales@redwinevillage.com**

## Red Wine Village Account Registration Form

Fields with an asterisk \* are mandatory

Customer Information (Please complete in English block letters)	
*Customer Name:	_____ (First) _____ (Last)
Company Name:	_____
Contact Person (if applicable):	_____
*Address:	_____ _____
<b>Please provide at least 2 contact numbers</b>	
*Tel: _____ (Office)	*Tel: _____ (Home)
*Tel: _____ (Mobile)	Fax: _____
*Email:	_____

### Terms & Conditions:

- The "Order form" submitted by customer cannot be cancelled or changed unless the selected item stock was sold out.
- Customer will be notified by phone or email within 5 working days after we received your order form. Otherwise, customer is suggested to call us for verification.
- Customer orders will be proceed subsequently. We will notify the customer by phone or email once the order has been successfully ordered with our supplier. Any cancellation or changes will not be accepted.
- Customer may choose to settle their payment in several ways, please refer payment instruction as per listed in our invoice. However, full payment according to the invoice must be made with the deposit slip faxed to us within 3 days (or 1 week for "En Primeur orders") from our official invoice date, otherwise the order will be considered a non-completion order. Orders cannot be reserved or guaranteed prior to full payment settled.
- An official invoice will be issued to the confirmed order.
- Cancellation or changes will not be accepted for all confirmed orders with official invoice issued. All amounts being paid are non-refundable.
- Customer will be contacted for self collection or local delivery arrangement upon the wines being arrived and tallied in our warehouse.
- Customer is obligate to schedule for self collection or delivery within 14 days upon our arrival notification. We reserve the right to charge the customer for storage fee subsequent to the aforesaid adequate period.
- If the wine has not been collected or delivered and the storage fees referred to above have not been paid for 1 year from our arrival notification, then our company has the right to dispose the wine with no further notice to the customer.
- If for whatever reason, the customer constantly happens to make non-completion orders, we reserve the right to terminate his account and/or refuse any future ordering with us.
- Please refer to additional Terms & Conditions for "En Primeur orders" listed on the order form.
- In case of disputes, the decision of Red Wine Village shall be final and conclusive.

**I fully understand and accept the above terms & conditions.**

**Signature:**

**Date:**

### Official Use Only

Account No.:	Date Processed:	Remarks:
RWV – WS –		